



Frequently Asked Questions

Who is eligible for this program? This program is targeted towards renters and homeowners who suffered a loss of income due to circumstances related to the COVID 19 pandemic.

The applicant is applying for assistance for the month they did not have the money to pay their rent or mortgage. If they still have unpaid rent or mortgage payments, they should consider applying. However, there are three criteria the applicant must meet:

1. They must make less than \$20,833.00 each month.
2. They must be a Wyoming resident (home they need assistance for in Wyoming)
3. They must have suffered a loss of income due to the COVID 19 pandemic, through a job loss, reduction in pay or inability to work due to illness or caring for an ill household member or childcare responsibilities. (Some verification from employer, childcare, or physician will be needed)

Where do I start? Please visit our website at <https://www.wyomingcda.com> to fill out an application. There is a frequently asked question section that you can reference as well as a renter/homeowner calculator to help you estimate your potential assistance payment.

Are there paper applications available? Yes, if you live in Casper please visit 155 North Beech St, Casper, WY 82601; or call 307-253-1086 and request to have an application mailed to you.

Can people who receive rental assistance from a governmental agency qualify for WEHAP funds? No, receipt of this kind of assistance disqualifies an applicant from the program. Those applicants are already receiving state or federal housing assistance such as a housing voucher or Section 8. If you live in rental housing that is income based or income qualified, you can apply.

Does a HABITAT loan qualify for assistance? Yes, it will likely meet the eligibility requirements.

If I received help from my church or other nonprofit organization can I still apply? Yes, only federal aid will disqualify you.

If I have paid my rent or mortgage payment through any means such as my own funds, a church, non-profit or friend; can I get reimbursed? No, we cannot use the funds to reimburse any landlord, renter or mortgage payment. The payment must be for an amount actually owed.

Can I qualify if I was denied unemployment? If you need assistance, you can and should apply. A reviewer will look at your personal situation.

If I received unemployment approval or income after I have submitted my application, do I need to resubmit financials? No, because you did not have the income at the time you applied for rent or mortgage payment assistance.

I am a landlord, can I apply? Landlords cannot apply on behalf of tenants. However, you should notify your tenants of this program because they may qualify for assistance.

Will WEHAP funds cover any rent or mortgage payments that were due prior to April? No, rent or mortgage payments in arrears prior to April 1, 2020 are not eligible.

Will the money be sent directly to me to pay the mortgage/rent? Payments are made directly to landlords, mortgage servicers and/or hazard insurance companies.

How long will it take to process my application? If all of the verifications and supporting documents have been uploaded, it may take 10-14 business days before an answer is received. It may be another 5-7 business days before a check will be mailed to the landlord, mortgage servicer, and/or hazard insurance company.

How much assistance can I receive for my rent or mortgage payment? The amount of assistance is based on household gross monthly income and monthly rent or mortgage costs. WEHAP will pay the difference between 10% of your household's current gross monthly income and your monthly rent or mortgage payment, up to \$3,000/month. For mortgage payments, a minimum co-pay of \$100 will be required by the homeowner. Documentation of income for each month will need to be provided. Applicants should use a program calculator (located on the WCDA website) to estimate the assistance payment. It is recommended that applicants use the calculator to decide whether to submit a full application.

How much assistance can I receive for hazard insurance? This will depend on how often the hazard insurance is paid and whether or not the home is paid off or still owing to the mortgagee. Please fill out an application.

Can you apply for assistance more than once? Yes, the applicant can apply for each month they have insufficient income due to circumstances related to COVID-19 to pay their housing costs.

Can I apply for assistance on behalf of another person? No, but a reviewer could assist an applicant if there is no other mechanism to apply. Standard paper applications will be available and can be requested by phone or email.

Are unemployment insurance payments counted as household income? Yes. All unemployment insurance benefits, including any pandemic unemployment assistance for COVID-19, should be included in income.

Are stimulus checks under the CARES Act counted as household income? No, household stimulus payments are not included in calculations of income.

Is lot rent covered? Yes, payment for lot rent for manufactured homes is eligible. A lot rental verification is required and will be sent to the lot owner prior to any payment being issued.

Can you apply for assistance for chattel mortgage payments associated with manufactured home financing? Yes, manufactured homes or trailer homes, if they are the applicant's primary residence, qualify for assistance with the appropriate documentation and other qualifications.

Can you apply for assistance for second mortgage payments? HELOC's? Yes, with the appropriate documents showing the balance of the first mortgage and the applicable information on the second. These will be reviewed on a case-by-case basis.

Can I receive WEHAP funds if my mortgage is federally backed and I'm participating in a mortgage forbearance program? No, because under most forbearance programs, no payment is required for the time being. If there is a significantly different circumstance, please send your specific question to a reviewer. WEHAP may be able to help.

If I am homeless can you help with a deposit? Yes, if your loss of income was created by circumstances related to COVID-19?

Why does the government need to track my ethnicity or race? This is requested by the Federal Government to ensure our compliance with equal credit opportunity, fair housing and home mortgage disclosure laws. You are not required to furnish this information, but are encouraged to do. For race, you may check more than one designation. If you do not wish to furnish the information, please check the appropriate box.